



Simon Peng-Keller, Fabian Winiger, David Neuhold

Project 11: Digital Spiritual Care.

Introduction

Spirituality is an important factor in health. As spiritual care providers encounter increasingly digital healthcare settings, how spirituality is understood, lived, cared for and indeed measured and documented, changes. In our project, we investigate ongoing developments, accompany emerging practices, and engage in knowledge transfer.

Overview of research foci

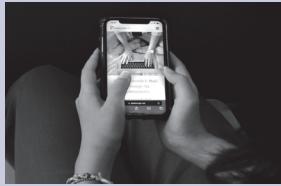
We have identified five core foci for research:



Focus 1: The digitalization of communication and interaction through clinical documentation in electronic medical records (EMRs)



Focus 2: Digital instruments for quality control (e.g. patient-reported outcome measures, PROMs)



Focus 3: Digital religious practices of patients (e.g. participating in online healing ceremonies and prayer-groups or spiritual exchange in online communities)



Focus 4: Digital forms of chaplaincy (telechaplaincy)



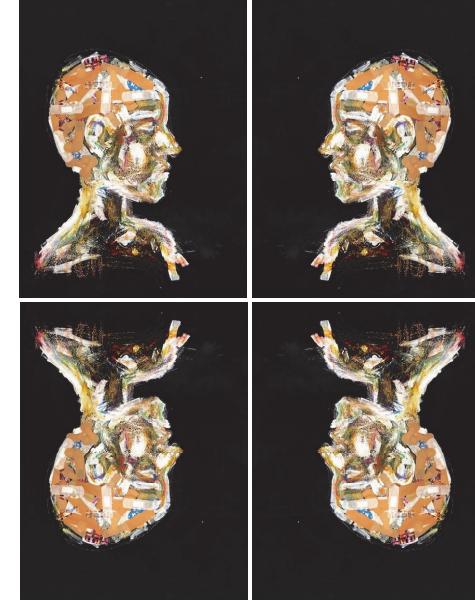
Focus 5: Digitalization of chaplaincy research and training

First research phase (2020-23)

In this first phase, we have emphasized foci 1), 4) and 5); the more complex focus on patient practice and satisfaction will be addressed more intensively in a later phase of the UFSP. The documentation focus continues lines of research from a previous project and is currently proving to be highly relevant in the Swiss context.

A conference held, on 19 January 2022, illustrates the cooperation with the professional association for pastoral care in this regard, cf. www.bsg-apa.ch/documentation/.

We work hermeneutically and empirically, involve key figures regarding digital transformations, and work closely with professional associations and other UFSP Digital Religion(s) projects (see e.g., Winiger et al, forthcoming).



The needs of the «patchworked patient» is the concern of Spiritual Care and also of our project (artwork Noemi Neuhold).

International conference October 19-20, 2022



University of
Zurich
URPP
Digital Religion(s)



TRANSFORMING CHAPLAINCY
Promoting Research Literacy
for Improved Patient Outcomes

Professorship for Spiritual Care & Transforming Chaplaincy



Spiritual Care for the 21st Century

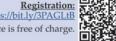
An International Conference on the Theory and Practice of
Telechaplaincy.

October 19-20, 2022, 10 - 2 pm (EST)

Telechaplaincy poses unique challenges and opportunities that require new skills to master. However, there are few resources for chaplains to learn and improve their work. This conference will bring together over 20 healthcare chaplains, spiritual care providers, and managers at leading healthcare institutions to share their experience with telechaplaincy. It will give an overview of current developments, provide an opportunity for exchange of practical telechaplaincy competencies, and exchange and network with telechaplains in Europe and North America. For details see the conference programme.

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Registration:
<https://bit.ly/3PAGLR>
Attendance is free of charge.



Feedback & more information



Visit Spiritual Care @UZH



Tell us your thoughts!

*We can only see a short
distance ahead, but we can see plenty
there that needs to be done.
— Alan Turing (1912-1954)*

Next Steps

A virtual conference is currently underway with our U.S.-based partner Transforming Chaplaincy (see box on left). A conference is planned to be held in Zurich in September 2023 under the title «Digital Spiritual Care - quo vadis?», which will facilitate knowledge transfer from the U.S. to the Swiss context.

A special edition of the Journal «Spiritual Care» is planned for 2023 by Annette Haussmann, Simon Peng-Keller, Fabian Winiger and David Neuhold. In addition to theoretical reflections, it will feature interviews with telechaplains, historical protagonists in Digital Spiritual Care and leading actors in current praxis.

Publications

- Neuhold, David. "Chaplaincy, Critical and Changing Roles in Covid-19". Bericht zum Webinar im Rahmen der WHO «Digital Health, Empowerment und RPP-Initiative (Religion For Peace)». Moderation Fabian Winiger@Universität Zürich, 20. Oktober 2021. *Spiritual Care* 11, no. 2 (26 April 2022): 170–172. <https://doi.org/10.1111/spcare.2021.00075>.
- Rez, Dr. Jörg, Reinhard Trinkaus@Zürich, Spiritual Care in Public Institutions in Europe. Berlin 2019.
- Schweizerische Zeitschrift für Religions- und Kulturrecht 2021; 498–498.
- Rez, Dr. Renata Aebi / Pascal Möli, Interprofessionelle Spiritual Care. Im Buch *Das Leben Lernen*, Bern 2020. *Wege Zum Menschen* 2021 (2021): 91–92.
- „Wahrnehmungen Digitaler Transformationen in Medizinwissen – Potenziale für Krankenhausseelsorge“ sowie kritische Reaktionen, *Zeitschrift für Seelsorgewissenschaften* 2021, no. 0 (22 February 2022). <https://doi.org/10.1111/zsew.12074>.
- „Professionalisierung und Digitalisierung. Perspektiven für die seelsorgerliche Dokumentationspraxis, in: <https://doi.org/10.1111/zsew.12074>“.
- Peng-Keller, Simon, Fabian Winiger, David Neuhold, and Gerald Schneider. *«Geistliche Kommunikation Online – Zur digitalen Transformation liturgischer Partizipation»*. In *Liturgisches Jahrbuch – Vierteljahrsschrift für Fragen des Liturgischen*. Patmos Verlag, 2021.
- Peng-Keller, Simon, and Fabian Winiger. «Digital Religion(s) in the Pandemic». *Religious Studies* 17, Zurich: TVZ, 2021.
- Vandenbroucke, Anne, Joost Verhoeff, Daniel Nuzum, Pascal Möli, David Neuhold, Simon Peng-Keller, Traugott Rupp, and Christian Schneiders. «Digital Chaplaincy in Healthcare: White Paper of the European Research Institute for Chaplaincy in Healthcare (ERIC)». *Health and Social Care Chaplaincy* 10, no. 1 (28 January 2022). <https://doi.org/10.1558/hsc.20582>.
- Winiger, Fabian. *Digitalisierung Seelsorgerlicher Spiritual Care: Digital Religion(s)*. Der Blog (blog). Accessed 7 September 2022. https://www.uzh.ch/blog/digitalisierung_seelsorgerlicher_spiritualcare.html.
- „Spiritual Care and Digital Presence. On the Turn to Telechaplaincy during the Covid-19 Pandemic“. Leeds Centre for Religion and Public Life conference, 2021. <https://religionpubliclife.leeds.ac.uk/2022/07/22/religious-presence/>.
- „Videopartout! Digital Spiritual Care“. Zurich, 2022. <https://hub.switch.ch/videos/8d7273mav>.
- „Spiritual Care im Virtuellen Raum: Ein Gespräch mit zwei Teleseelsorgern“. *Spiritual Care*, in press.
- „Telechaplaincy 2.0: Electronic Medical Records“. *Digital Religion(s)*. Der Blog (blog). Accessed 7 September 2022. <https://www.uzh.ch/blog/digitalreligion/2022/07/20/telechaplaincy-2-0-electronic-medical-records/>.
- „Telechaplaincy: Forschungsergebnisse zu digitalen Formen seelsorgerlicher Spiritual Care“. Presented at the Fachgespräch zum Thema „Kann man zu existentiellen Fragen zoomen, skypen, chatten? Chancen und Herausforderungen der Online-Kommunikation“, Evangelische Hochschule Posen, 12 October 2021. <https://www.ehdp.de/seminars/datei/2021/09/09/kan-men-zu-existentiellen-fragen-zoomen-skypen-chatten/>.
- „The Changing Face of Spiritual Care: Current Developments in Telechaplaincy“. *Journal of Health Care Chaplaincy* 18 (8 March 2022): 1–18. <https://doi.org/10.1080/10875547.2022.2004095>.
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- Winiger, Fabian, Gerold Schneider, Janis Goldzicher, David Neuhold and Simon Peng-Keller. *The ‘Spiritual’ and the ‘Religious’ in the Twittersphere: A Topic Model and Semantic Map* (forthcoming).